

## **California Workforce Association – California Training Initiative Training Topics**

- Accessibility of the AJCC with regard to individuals with disabilities
- Alignment of Workforce Investment, Education, & Economic Development
- Board Development
- Business Services and Employer Engagement
- CalJOBS – System Training (System Monitoring and Compliance)
- CalJOBS Training – System Operations Training
- Career Pathway Development
- Career Planning
- Change Management for Supervisors in Multi-Agency Environment
- Conflict Resolution
- Continuous Quality Improvement (CQI)
- Coordinating Service Delivery for Target Populations
- Cost Allocation
- Cost Sharing Negotiation
- Customer Career Assessment and Planning
- Customer Process Flow Development
- Customer Service Orientation
- Customer Skills Assessment Strategies
- Data Analytics and Reporting
- Disability Awareness and Sensitivity
- Eligibility
- Facilitation Techniques
- Fiscal and Financial Training
- Forging Relationships with Probation/Mental Health Programs
- Grant Writing, RFP 101
- Human-Center Design
- Integrated Service Delivery
- Leading Organizational Change
- Live Your Brand
- Local Strategic Planning (Alignment with State Standards)
- Measuring and Tracking Performance Goals
- Motivating Staff and Building Capacity
- MOU Partnership Development
- One-Stop Certification
- Performance – Development of Contractual Performance Goals
- Performance – Indicators and Reporting – Meeting Performance
- Performance – Understanding of Contractual Performance Goals
- Procurement
- Quality Career Development Coaching
- Regional Strategic Planning
- Sector Strategy Development
- System Monitoring and Compliance
- Time Management and Project Management
- Understanding Labor Market Information
- WIOA 101
- WIOA 102
- WIOA Budget and Principles Allocation
- Work Experience
- Youth Services
- Case Management
- AJCC Customer Trainings



